



Glasgow
Children's
Hospital
Charity



Join our team!

Gamer in Residence | Full time



**Glasgow
Children's
Hospital
Charity**

Overview: Gamer in Residence

Reporting to

Hospital Activities Manager

Salary

£24,500

Hours

Full time, 35 hours per week, including evening and weekend work

Status

12 month contract

Holidays

25 days plus 10 bank holidays, plus additional long service days

Location

Royal Hospital for Children, Glasgow, and our HQ in Paisley.

To apply, please email your CV and cover letter to steven.mair@gchc.scot

Closing date: 24 July. Interview date: 4 August

This is a rare and exciting opportunity to join the Charity Impact Team at Glasgow Children's Hospital Charity.

Due to an internal promotion, we have a vacancy for a Gamer in Residence, whose job is to bring the magic of gaming to children at Scotland's biggest children's hospital.

This role also involves supporting our year-round calendar of visits, activities and entertainment for our young patients and their families.

The charity is recognising its 25th anniversary this year, and has invested more than £53 million in projects and services to support our children's hospital in that time.

Job Description

For 25 years, Glasgow Children's Hospital Charity has championed fun in our city's children's hospital. Beginning with support for the former Yorkhill hospital, the charity now delivers a wealth of activity at the Royal Hospital for Children.

Our year-round portfolio of regular entertainers includes special visits, from sports teams to Santa Claus, and a UK-leading gaming service designed to help the 500+ children and young people treated at the hospital every day.

The Gamer in Residence at Glasgow Children's Hospital Charity supports the delivery of these engaging, high-quality activities for children, young people and families receiving care at the Royal Hospital for Children, and associated sites.

This is a full-time, entry-level role within the Charity Impact Team, with flexible working hours and weekend working.

The role supports the delivery of gaming sessions, play activities and hospital events, helping to create positive experiences for children and families during their time in hospital. You will also contribute ideas and support the testing of new approaches to hospital activities.



Key Responsibilities

Delivery of Hospital Activities

- Support the delivery of video gaming sessions for patients, siblings and families, including bedside and ward-based activity.
- Oversee gaming inventory of consoles, gaming carts, games and peripherals, including set-up and maintenance
- Assist with the delivery of play and events activity, including seasonal events, one-off activities, ward decorating days and special celebrations.
- Support the set-up, delivery and clear-down of activities, including moving equipment, materials and resources.
- Support our Gaming Volunteer programme
- Help create a safe, welcoming and engaging environment for children and families at all times.

Supporting Innovation and Growth

- Contribute ideas for new activities, games or approaches to enhance the hospital experience.
- Support the trialling and testing of new gaming equipment, play resources or activity formats.
- Share feedback from activity delivery to help inform improvements and future planning.



Key Responsibilities (cont.)

Working as Part of the Team

- Work closely with the Hospital Activities Manager, Play & Events Coordinator and wider Charity Impact Team to support planned activity.
- Follow guidance, risk assessments and procedures to ensure all activity is delivered safely and appropriately.
- Work flexibly across the week, including evenings and weekend working.

Additional Responsibilities

- To be committed and adhere to Glasgow Children's Hospital Charity's vision, mission and values.
- To actively consider professional development and determine training needs.
- Support gaming income generation with data, reports and advocacy
- To maintain and develop good working relationships with other members of the wider organisation and subsidiaries.
- To maintain and develop good relationships with wards, departments and key individuals within the Royal Hospital for Children, Glasgow and NHSGGC.
- To occasionally work at events on evenings/ weekends as part of a charity-wide rota
- Any other relevant duties as may be required by the Volunteering or Charity Impact Team.



**Glasgow
Children's
Hospital
Charity**

Person specification

Who we're looking for

Essential Criteria

- Experience of supporting activities, events or sessions for children and young people.
- Basic knowledge of gaming and/or digital play, with confidence using multiple brands of games console.
- An interest in using play and gaming to improve the hospital experience for children and young people.
- A positive, approachable, adaptable and confident manner when engaging with children, families and staff.
- Ability to work as part of a team and follow guidance, processes and risk assessments.
- Flexible approach to working hours, including evenings and weekend work.
- Strong relationship-building skills.
- Ability to lift and carry equipment and materials as part of activity delivery.
- A Disclosure Scotland check will be carried out under the Protection of Vulnerable Groups (PVG) Scheme.
- Full Driving license and access to a car is essential. Willingness to drive the Charity's small van on occasion (with training).



Person specification

Who we're looking for

Desirable Criteria

- Experience of delivering or supporting events or activities for children and young people.
- Experience in using gaming, VR, AR or interactive digital play, particularly in a setting involving children.
- Experience of working or volunteering in a hospital, healthcare or charity setting.
- Interest in developing new ideas and trialling new approaches to play and activities.

Example of Work Pattern


Month 1

- Standard Monday to Friday working week
- Inductions and key policies
- Shadowing the Hospital Activities Manager and NHS staff, assisting where appropriate

Month 2

- Introduction of one evening shift during the week (12-8)
- Introduction of one weekend day (9-5)
- Monday and Sunday off
- Accompanied by Hospital Activities Manager throughout

Month 3

- Covering during the day on both Saturday and Sunday
 - Retaining one evening during the week
 - Two full days off during the week
 - Greater independence in working week
- 



**Glasgow
Children's
Hospital
Charity**

Benefits

Working with us

We care about our team and have a range of financial and work-life benefits that make Glasgow Children's Hospital Charity a great place to work, including:

- Benchmarked, competitive salary
- 5% employer pension contribution
- Blue Light Card discounts
- Flexible working policy
- Enhanced maternity pay (after 2 years)
- Employee Health Plan including counselling support, personal accident cover, financial support for optical, dental and chiropody treatments and Bike 2 Work scheme
- 10 public/ bank holidays each year
- A bonus day off on your birthday
- Time off in lieu (TOIL) for additional hours worked at events and out-of-hours support
- Generous leave policies, including sick leave, 'other leave' and the ability to buy and sell annual leave
- Continued professional development including training, membership of professional bodies and progression opportunities