



Impact Report

2017-18



**Glasgow
Children's
Hospital
Charity**

Welcome

On behalf of our young patients and their families, we would like to thank our caring community of donors, fundraisers and volunteers for another remarkable year.

The extraordinary work that takes place at Scotland's largest children's hospital touches the lives of thousands of families each year. We are proud to support this work, and this Impact Report shares some of the special moments that have been made possible thanks to our supporters. We rely entirely on donations to make these moments possible, and must raise millions of pounds each year to ensure that patients and families receive the best possible care.

Your gift helps to fund the latest life-saving medical equipment and research; the support services that families desperately need during their darkest days; and the play programmes that give children in hospital the chance of a childhood. This year, many more children will pass through the doors of the hospital. With your help, we can ensure that the care they receive is second-to-none.

Thank you.

2017-18



168,000
patients
treated



£4.6 million
raised by our
donors



17,000 hours
given by our
volunteers

Louise, Senior Charge Nurse

The Difference Your Support Makes

Thanks to the generosity of our supporters, in the past year Glasgow Children's Hospital Charity has funded more than £3.4 million worth of enhanced equipment and services in the following areas:

Medical Equipment

£297,016

Research, Education & Training

£612,259

Schiehallion Trials Centre

£885,390

Play & Entertainment Programme

£858,599

Patient & Family Support Services

£681,162

Enhancements to the Hospital Environment

£130,795

Figures taken from our draft unaudited accounts

168,000 babies, children and young people rely on our supporters each year. With your help, we can continue to provide the best possible care for our young patients and their families.

Thank you.



Josephine and Andikan

Helping Our Kids Beat Cancer

We raised more than £885,000 to bring the latest cancer treatments to Scotland.

Every year more than 100 children are treated in wards 2A and 2B – known to many as the Schiehallion wards – for cancer and blood disorders.

Sadly, despite the heroic efforts of the Schiehallion team, not all children will respond to treatment. For these children, clinical trials can be a lifeline – but until now, were often only available in highly specialised centres in England.

Last year, Professor Brenda Gibson OBE asked for your help to expand the Schiehallion Clinical Trials Centre in Glasgow by supporting our Schiehallion Appeal.

The money raised has enabled Professor Gibson and her team to achieve their vision of creating a leading Clinical Trials Centre. Now, fewer children and families will have to travel down south for treatment, and can be treated in the hospital they know, by their own doctors and nurses. You took the children of Schiehallion to your hearts, and far surpassed our hopes of raising £500,000. The additional funds raised will help Professor Gibson as she continues to develop the Schiehallion Clinical Trials Centre, and bring the very latest cancer treatments to Scotland for years to come.

Thank you.

Amelie, Schiehallion patient



**Glasgow
Children's
Hospital
Charity**





**"When a child dies,
the care for the
child stops;
the care for the
parents should
then begin."**

Michael, who fundraises in memory of his son Christopher

New Service

Helping Families Cope with Loss

Our new Bereavement Service helps families rebuild their lives following the death of a child.

For parents, the death of a child is simply unimaginable. For some, it can become a tragic reality.

We are proud to have launched a new Bereavement Service with NHS Greater Glasgow and Clyde, providing structured support to parents, siblings and staff who are affected by the death of a child.

The new service costs £110,000 per year, and provides immediate and long-term support to families. Delivered by specialist Bereavement Support Practitioners from Child Bereavement UK, the service is open to anyone who has been affected by the loss of a child. Together with your support, we hope to continue funding this vital service in the future.

To support the Bereavement Service, please call us on **0141 212 8750**.

If you have been affected by the loss of a child and would like to speak to someone, please call **0141 370 4747**.

Play & Events in Hospital

"The medical and nursing care was second-to-none. But the play team... they saved our sanity. It's a long day as a parent caring for a child in hospital. Even something as simple as arts and crafts supplies made such a difference. It's such an important service and it makes a huge difference to the healing of the child and parents at such a terrible time."

Nichola, parent

It is our ambition that no child should ever be lonely or scared in hospital. During even the darkest and most difficult moments, our very special team of play staff and volunteers create joyful memories for children and their families.

Each year we fund an extensive programme of play and events at the hospital, ensuring that every child has the opportunity to laugh, play and enjoy their childhood, regardless of their condition.

Our funding includes the provision of 12 play workers, 11 fully stocked inpatient play rooms, MediCinema, the Teddy Hospital and Kitten Scanner, twice weekly visits from the Clowndoctors, Zone 12, and a full calendar of fun events. None of this would be possible without your donations.

Thank you.



Kyro's 1st Christmas in hospital



Thomas with Staff Nurse Louise

Cuddles in Intensive Care

The way children recover in Intensive Care has been transformed, thanks to special equipment funded by Glasgow Children's Hospital Charity.

The past year has seen a transformation in the Intensive Care Unit, thanks to the pioneering MoVE project – the first of its kind in a children's hospital in the UK. MoVE stands for 'Move on Ventilation Early', and helps children to recover more quickly by getting them moving as soon as possible following their admission.

We are proud to have supported the MoVE project from its inception thanks to the Devenny Family Fund, and have funded special equipment that helps children take part in physical activity, even if they cannot leave their beds. The activity is not strenuous, and can be as simple as sitting up for a cuddle, or being taken for a short walk away from the ward.

"Thanks to Glasgow Children's Hospital Charity, we can give everyone a few wee moments of normality in an overwhelming environment. It's lovely to walk around the unit now and see things that you just wouldn't have seen a year ago. You see little ones up for cuddles, sitting up in chairs or being taken for a walk in the hospital grounds, instead of spending the whole day confined to their beds.

"It's great because the children get up sooner, and it's so reassuring for parents to see their little ones moving again."

Jenna Hills, Physiotherapy Team



Precious Moments in PICU

"The MoVE project has changed our days with Josh. It's made the impossible possible. We didn't think we could even move him in PICU, let alone play on the mat.

"It's given us back a bit of normality and let us do all of the things we've been missing out on – going for a walk in a pram, getting cooied in for cuddles, playing on a mat. You almost forget that he's sick. The tubes and the ventilator aren't a big deal any more."

Claire, John and Josh with Staff Nurse Chris



"It's such a dark world caring for a sick child. There are no words to describe what we owe the hospital and the charity. They let in the light."

David, parent

Family Support Services

Essential Support at a Critical Time

There are few moments in life as worrying as an emergency admission to hospital.

At these difficult times, families will often arrive at the hospital with nothing but the clothes on their back; lives are turned upside down in a heartbeat, and a new life in hospital begins.

We do all that we can during these critical moments to ensure that families receive the support they need.

From meal vouchers and toiletries, to help with travel and accommodation, the NHSGG&C Family Support and Information team helps to look after parents and carers, whose sole focus is their child.

This year we provided £681,162 of family support-related services. With more than 168,000 patient visits each year there is more demand than ever for this support; thanks to the generosity of our donors and fundraisers, we hope to be there for every family who needs our help this year.



Janette, Family Support & Information Officer

A Financial Lifeline

"Initially people don't worry about the bills, but when they are by their child's side in hospital the costs mount up. It's like running two households, and it can be really hard.

"People may be entitled to benefits but don't know where to start. They are often very proud people, and don't know that they are actually eligible for help."

Janette Weir, Family Support & Information Officer

For some families a hospital visit can become a long term stay, which can put a significant burden on their finances.

We are proud to have funded the Money and Debt Advice Service at the Royal Hospital for Children, which helps families access welfare support. Last year, the service claimed £2.4 million for 361 newly referred families – an average of £6,743.37 for every family supported.

Each year we must raise £100,000 to provide this valuable service, which is a lifeline for so many families. If you could support this service with a donation or by fundraising, please get in touch:

0141 212 8750 | info@glasgowchildrenshospitalcharity.org

Thank you.

Our Caring Community

Volunteers

"To me, as a volunteer, you don't have to move mountains to make a difference to the lives of the children and families attending the Royal Hospital for Children.

"Whether it is helping a family find their way around the hospital, supporting them in some small way or being involved in the much larger picture of fundraising; I know I am playing my part.

"I enjoy what I do. It's fun, I know that what I do is appreciated and I've met some lovely people.

"What I get from volunteering is a sense of doing something worthwhile. This sense of purpose far outweighs the time and effort I give to volunteering with Glasgow Children's Hospital Charity."

John Lennox, Volunteer

**"A wise man once said:
No act of kindness, no matter how small, is ever wasted."**



Christina and John, volunteers



The Impact Our Volunteers Make

We are indebted to our dedicated team of more than 200 volunteers, who are the very heart and soul of Glasgow Children's Hospital Charity.

Last year, these kind-hearted individuals donated more than 17,000 hours of their time to support the children and young people treated at the hospital. Whether fundraising in their local communities or helping at the hospital, every hour given by our volunteers is truly priceless and makes a profound difference to the lives of our patients.

Could you join our team?

No matter where you are in Scotland or how much time you have to give, we would love to welcome you into our team. Find out more about volunteering on our website, or call **0141 212 8750**.

Thank you to each and every one of our volunteers!



Our Caring Community Fundraisers

"Our team of friends 'Twisted Blister' are proud to support such an amazing charity! We love it that the money we raise helps provide much needed resources to take care of children from all over Scotland.

"We realise that fundraising is essential for the charity to provide the best care for as many children as possible, including our own! Taking part in the Kiltwalk event makes us feel that we're making a contribution, and having a great time while we're doing it."



Thank You

Our Sponsored Walk

Get Involved

Glasgow Children's Hospital Charity relies entirely on the support of donors, fundraisers and volunteers to make our work possible.

DONATE

To make a donation, please call **0141 212 8750** or visit www.GlasgowChildrensHospitalCharity.org/Donate

FUNDRAISE

We would also love for you to get involved with our events and campaigns. We have something for everyone!

- **10k Sponsored Walk** | 1 September 2018
- **The Big Charity Quiz of the Year** | 7 September 2018
- **Great Scottish Run** | 29/30 September 2018
- **Plaster it Purple!** | October 2018
- **12th Annual Fundraising Ball** | 9 November 2018
- **Santa Bungee** | December 2018
- **Drive-In Movies** | December 2018
- **Skydives** | Dates throughout 2018 and 2019
- **Let's Lunch!** | Spring 2019
- **Great Stirling Run** | 28 April 2019

To find out more about our events visit our website or call **0141 212 8750**.

VOLUNTEER

If you could spare a few hours to support our young patients we'd love to hear from you. Call our team on **0141 212 8750** to find out more, or visit our website.

Thank you.

"We fundraise to help those who work tirelessly to care for and nurture little lives at their most vulnerable; to invest in equipment, development of research and the continued improvement of facilities for the families and children who rely on the hospital."

Kathryn and Paul, who fundraise in memory of their son Reuben



www.GlasgowChildrensHospitalCharity.org

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Cover: Claire, John and baby Josh in PICU